



## **Frequently Asked Questions**

### **Where do I find required forms for my campers?**

There are a few forms needed for Virtual Camp and they are in the “Document Center” under “Additional Options” of each camper’s UltraCamp profile. As a parent/guardian, you will need to fill out all the assigned forms for each registered camper before July 5th so we can better plan for your child’s needs. No physical exam is required for Virtual Camp.

### **How will my children be assigned in the cabin groups?**

Campers will be assigned to cabin groups by their age and camp (Palmer House/Patients and Drake/Siblings), in order to best meet the physical and psychosocial needs of our campers. Camp offers your child the chance to spend time with peers to create unique memories that can be shared at mealtimes, all-camp events, or after camp. Please note that campers may be assisted and supervised by staff members of the same or opposite gender identity at any time, based on camper needs and staffing levels.

### **Can you tell me more about the camp staff and volunteers?**

Adult staff members, including volunteers, must be at least 21 years old. Our Leadership in Training (LIT) volunteers are 18 to 20 years old; LITs may supervise campers only when an adult is present. All new and returning staff members must reapply every year. In addition, CKAKC conducts criminal background checks every year on all staff members and we require letters of references. Training is mandatory for all staff members. Cabin groups may be assisted and supervised by staff members of the same or opposite gender identity at any time, based on camper needs and staffing levels. Pre-Camp training sessions cover topics such as working with kids, handling behavior problems, medical concerns, appropriate boundaries, child abuse prevention and detection, emergency procedures, and teambuilding. Staff members are trained on the “rule of threes”, which is our official policy that staff members may never be alone with a camper, except in very unusual circumstances (eg, emergency).

## **What Do We Need for Virtual Camp?**

The most important supply is an Internet capable device so that your child can connect with and join the activities.

- Computer, tablet, or smartphone with wi-fi capacity for each participating child in your family.
- Note: Younger children may need an adult present to help them log on and participate.

If other specific supplies are needed, we will provide them in the “**Camp-In-A-Box**” or give you a list well in advance. Please contact our office if you have any financial difficulty with obtaining supplies, and we’ll do our best to help you.

**Camp-In-A-Box Kits** are to include this year’s camp T-shirt and hat, activity supplies, and other surprises. These supplies will be delivered/available the first week of August.

**What if my child has special dietary needs or food allergies?** Please tell us ASAP, so that we can better plan for their needs and avoid sending any potential allergens in their Camp-In-A-Box.

CKAKC will take reasonable precautions to clean and sanitize any items we send to you. We will only send new, unused items and we will pack them in new containers before shipping. However, we cannot control handling during the shipping process. You and your family assume final responsibility for additional cleaning prior to using these items. We recommend that you either, let packages sit for 3 days before opening or clean the outside of the container before opening.

### **What platform will be used for Virtual Camp?**

Virtual Camp will be conducted via Zoom.

- During our morning sessions we will use breakout rooms in Zoom so campers can see and interact with other campers. We will record these sessions so the campers can watch them later, in case they miss the activity. Only registered campers may participate in and view the Zoom sessions, to ensure compliance with children's Internet safety regulations.
- Your entire family is invited to join us for our evening programs.

### **What is the schedule for Virtual Camp?**

The basic schedule for Virtual Camp will be 9 am to 12 pm, 3 pm to 4 pm and 7 pm to 9 pm Monday, August 10<sup>th</sup> to Friday, August 14<sup>th</sup>. The daily activity schedule will be shared the first week of August.

### **How will my child access the online sessions? Will our family get a link before the events happen?**

Links and passwords for Zoom sessions will be sent to the family of each registered camper the first week of August. Please note that all Zoom sessions will be password protected and moderated. Only registered campers and assigned camp staff may log in to these sessions.

### **Does my child have to participate in every day of activities during their camp session?**

- No. We know this is a brand new world for our campers and their families. We also understand that campers and their families may have other commitments during the sessions.
- We're happy to have your child join when they can and we hope to see them every day.